



**ACTION  
FOR  
HUMANITY**

**SYRIA**  
**SITUATION REPORT**

JANUARY 2025



# EXECUTIVE SUMMARY

From 27th November 2024 to date, Action For Humanity (AFH) has delivered life-saving aid and essential resources to conflict-affected communities in Syria. Key highlights include:



## FOOD ASSISTANCE

Distributed **16,480** bread bundles and **1,464** food baskets.



## HEALTH SERVICES

Delivered **2,835** emergency medical services and facilitated **43** births.



## PROTECTION

Conducted **116** Psychological First Aid (PFA) sessions and **95** referrals to specialised services.



## INFRASTRUCTURE & LIVELIHOODS

Rehabilitated **20** trash trucks and supported community-driven initiatives.

The recent political developments, including the establishment of a transitional government, have opened new opportunities for humanitarian actors. However, significant challenges, including economic instability, damaged infrastructure, and widespread displacement, persist. AFH's response focuses on addressing immediate needs while laying the groundwork for sustainable recovery and resilience. Immediate funding is urgently required to meet critical gaps and sustain momentum.

# ACTION FOR HUMANITY EMERGENCY RESPONSE

## Action For Humanity **Food Assistance** Response:



**16,480**  
Bread Bundles



**1,464**  
Food Baskets



**10,526**  
Hot Meals:



**376**  
Ready to Eat Meals

## Action For Humanity **Non-Food Items (NFIs)** Response:



**104**  
Litres of Fuel



**1,371**  
NFI Kits



**19**  
Kitchen Kits



**388**  
Cleaning supply for schools



## Action For Humanity **Education & Protection** Response:



**11**

Gender-based Violence (GBV) and Safeguarding Awareness Sessions



**32**

Individual Protection Assistance (IPA) cases



**16**

Mental Health and Psychosocial Support (MHPSS) sessions



**303**

Psychological First Aid (PFA) Sessions



**81**

Psychosocial Support (PSS) Sessions



**95**

Referrals to Specialised services



**299**

Protection Sessions and Referrals

## Action For Humanity **Health & Nutrition** Response:



**440**

Medications



**57**

Child Ward Admissions



**12,500**

Litres of Diesel for Hospitals



**2,869**

people received Emergency Medical Assistance Services (with a focus on trauma and wound care)



**26**

Gynecological Surgeries



**46**

Incubators



**4,484**

Health and General Consultations



**43**

Births



**6,512**

Nutrition Consultations for Children, Pregnant, and Lactating Women



**6,160**

Paediatric Consultations, and 3,268 Reproductive Health Consultations

# CONTEXT UPDATE

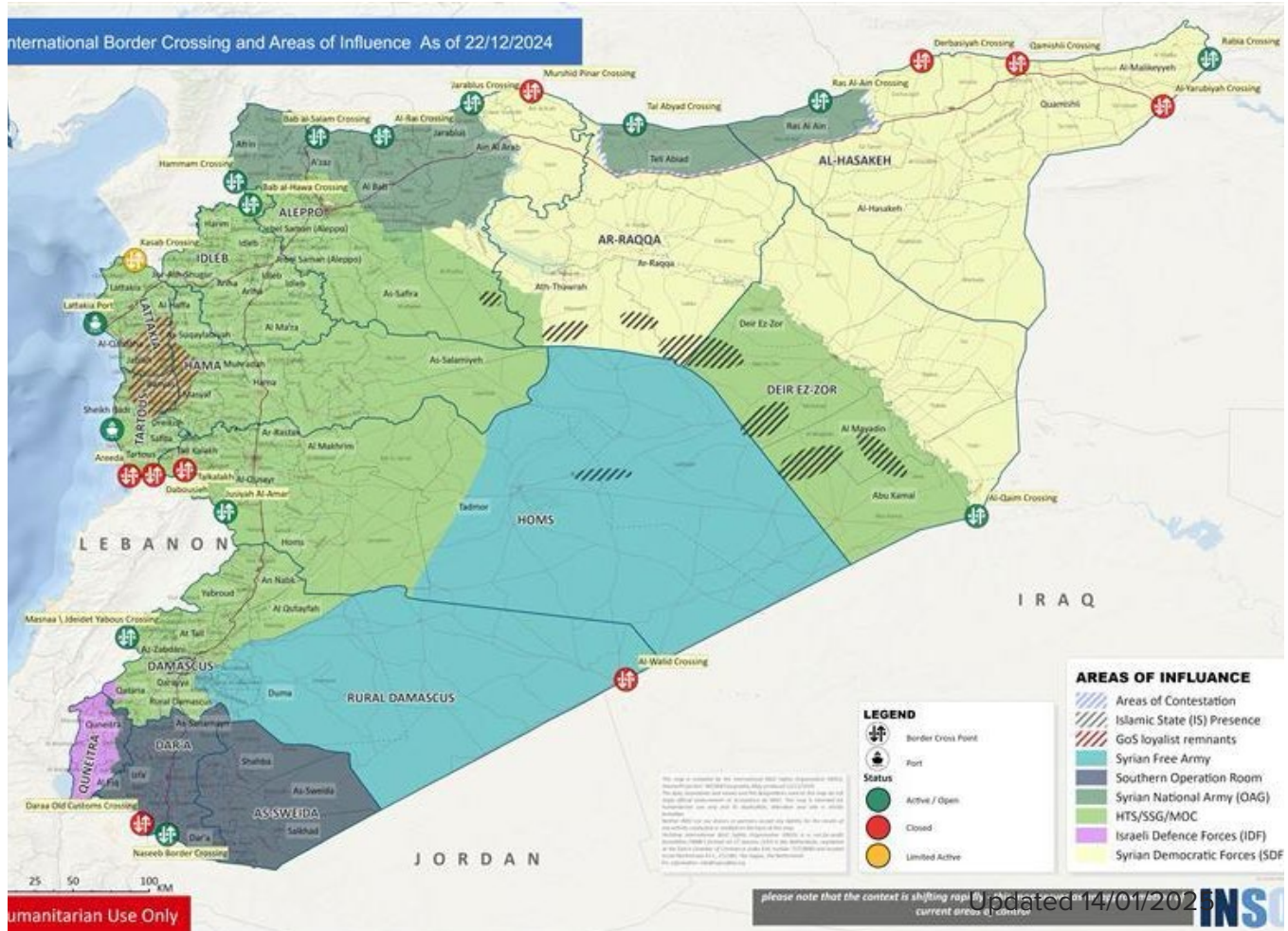
On 27th November 2024, a significant military operation marked a turning point in Syria's political and humanitarian landscape. This event set off a series of rapid developments, culminating on 8th December 2024 with the collapse of the Syrian regime and the establishment of a transitional government tasked with governing the country until March 2025

The transitional government has committed to facilitating the re-establishment and expansion of humanitarian operations across all regions of Syria, addressing long-standing access constraints and ensuring more equitable service delivery. This shift has prompted a reassessment of strategies by humanitarian organisations to align with the evolving political dynamics and emerging needs on the ground. Stabilisation efforts underway provide a unique opening for international and local stakeholders to collaborate in rebuilding essential services, addressing displacement, and supporting recovery and resilience initiatives.

However, significant challenges persist, including economic instability, widespread damage to infrastructure, and limited availability of essential services. Damage to key infrastructure, such as water pipelines, continues to disrupt livelihoods, markets, and supply chains, further isolating vulnerable communities. Explosive remnants of war (ERW) remain a pervasive threat, particularly endangering children and posing ongoing risks to displaced populations attempting to return or resettle.



# SITUATION MAP



The displacement landscape remains dynamic. According to UNHCR estimates, over 115,000 Syrians have returned to Syria since 8th December 2024, while newly displaced numbers have decreased from 1.1 million to 882,000. In northwest Syria, some families returning to areas of origin have reverted to camps due to damaged infrastructure and a lack of essential services. In the northeast, over 44,000 people remain sheltered in collective centers following escalated fighting in early December. Cross-border returns remain limited, with many movements being temporary for property checks or family reunification.

This evolving context underscores the urgency of addressing critical challenges such as restoring infrastructure, ensuring safety, and providing sustainable livelihoods and essential services. While opportunities for recovery and resilience are emerging, these efforts must be matched with coordinated, sustained support to meet the needs of returnees and displaced populations. The humanitarian landscape remains precarious, underscoring the urgency for coordinated, sustained interventions to meet the needs of returnees, IDPs, and host communities.

# HUMANITARIAN CONTEXT

The Syrian crisis, now entering its 14th year, continues to be one of the world's most complex humanitarian emergencies. With over 16 million people in need of humanitarian assistance, Syria remains in a state of profound socio-economic and structural collapse. The transition following the regime's fall on 8th December 2024 has

introduced both opportunities and challenges for humanitarian actors. This period presents a unique chance to transition from emergency aid to a Triple Nexus approach that integrates humanitarian relief, recovery, and peacebuilding efforts.





# 16.7 MILLION SYRIANS

IN NEED, THE HIGHEST SINCE THE CONFLICT BEGAN IN 2011.



## 6.8 MILLION

internally displaced people (IDPs) across the country, with more than 2 million in formal camps.

## 2.8 MILLION

individuals with disabilities, facing unique barriers to accessing aid and essential services.

## 4 MILLION

children, many of whom are at risk of malnutrition, disrupted education, and violence.

## 5.5 MILLION

refugees in neighbouring countries, hesitant to return due to insecurity, damaged infrastructure, and lack of basic services.

## 2.4 MILLION

children remain out of school, while many more are at risk of dropping out due to displacement, poverty, and damaged infrastructure.

## 1 IN 2

of agricultural livelihoods have been decimated, with 50% of farmers unable to access their land due to insecurity, UXO, or lack of inputs.

# AFH'S RESPONSE

Since 2011, Action For Humanity has established itself as a trusted humanitarian actor with a strong local presence and operational capacity. With registered offices in Turkey providing direct access to Syria, and Iraq facilitating access to northeast Syria, AFH has consistently responded in Syria. Furthermore, AFH's experience in working with the new Syrian administration positions it uniquely to navigate emerging political dynamics and ensure uninterrupted support to affected communities.

AFH has mobilised over 5,500 volunteers and established offices in Homs, Damascus, and Aleppo to ensure comprehensive, localised responses.

To enhance its operational capacity, AFH is establishing offices in Homs, Damascus, and Aleppo, in addition to our offices in Idlib, northern Aleppo and NE Syria ensuring a sustained and coordinated response. This expansion underscores AFH's commitment to building resilience and providing targeted support to those in greatest need, laying the groundwork for long-term recovery and development in Syria.





## FOOD ASSISTANCE

AFH has **provided 10,526 hot meals/welcoming kits**. Also **645 Ready-to-Eat packages** were also distributed in the collective shelters.

AFH responded swiftly to the urgent food needs of people in escalation-affected areas, delivering **16,480 bread packages**, and **1,464 food baskets**.



## NON-FOOD ITEMS (NFIs)

In response to the urgent needs in Syria, AFH provided critical support to new collective shelter centers by delivering **4 heaters, 104 liters of heating fuel, 19 kitchen kits, and 1,371 NFIs**. The support provided by AFH significantly improved the living conditions of displaced families by ensuring access to warmth, cooking essentials, and basic household items during the harsh winter.



## HEALTH & NUTRITION

Since 27th November 2024, AFH has delivered essential health services to Syrian internally displaced persons (IDPs) across conflict-affected governorates. AFH-supported interventions include **57** child ward admissions, the provision of **12,500** liters of diesel for hospitals, **2,869** emergency medical assistance services (with a focus on trauma and wound care), **26** gynecological surgeries, **46 incubators, 4,484** internal and general consultations, **43** normal births, **6,512** nutrition consultations for children, pregnant, and lactating women, **6,160** pediatric consultations, and **3,268** reproductive health consultations.

AFH has delivered critical health services to internally displaced persons (IDPs) through mobile clinics, ambulance referrals, and medication distribution. AFH's mobile clinics provided **440 medical consultations** and distributed **427 primary medications**.

Additionally, at **Raqqa Maternity Hospital, AFH delivered 131 essential health services**, including **8 pediatric consultations, 91 reproductive health consultations, 16 nutrition education sessions, 5 hospitalisations, 8 childbirth deliveries, and 3 caesarean sections**. These interventions reflect AFH's commitment to ensuring accessible, life-saving health care for vulnerable populations amid ongoing challenges.



## EDUCATION & PROTECTION

AFH has delivered protection services to conflict-affected areas in Syria, particularly for individuals impacted by the recent escalations. These efforts include **11 awareness sessions, 32 individual protection assistance (IPA) cases, 16 mental health and psychosocial support (MHPSS) sessions, 303 psychological first aid (PFA) sessions, 29 psychosocial support (PSS) sessions, and 299 referrals to specialized services.**

These interventions have helped address immediate protection needs, enhanced psychological well-being, and ensured vulnerable individuals, especially those affected by trauma, receive timely and appropriate support.



## WASH & SHELTER

AFH rehabilitated **20 trash trucks in Homs** to address the critical issue of waste removal in the absence of functioning government services. This intervention has significantly improved public health and hygiene by reducing the buildup of waste, which posed severe risks of disease outbreaks and environmental hazards.

In collective **shelters 84 cleaning supply packages** were provided to the shelters to be used by the families for the hygiene and cleaning the WASH facilities



## SOCIAL COHESION & COMMUNITY INITIATIVES

AFH conducted social cohesion activities in Aleppo and Damascus to foster unity and strengthen relationships among conflict-affected communities. These initiatives **played a vital role in reducing social tensions and creating a sense of normalcy and trust among diverse groups**. By promoting dialogue, collaboration, and shared experiences, **AFH's efforts contributed to rebuilding community bonds and enhancing resilience in areas recovering from prolonged instability**.

AFH also led and facilitated community-driven initiatives such as cleaning public buildings and streets and organizing traffic, which had an immediate and visible impact. These activities not only improved the physical environment of local communities but also inspired a sense of ownership and responsibility among residents.

**By engaging displaced populations and community members AFH empowered individuals to take part in restoring their surroundings, fostering a collective sense of purpose and contributing to the overall recovery and well-being of their neighbourhoods.**



# CALL FOR ACTION AND EMERGENCY RESPONSE INITIATIVES

## FOOD SECURITY & LIVELIHOODS (FSL)

Given the current economic situation in Syria, interventions should focus on addressing immediate needs while boosting sustainable livelihoods.

- Expand cash and voucher assistance (CVA) programs, including Multi-Purpose Cash Assistance (MPCA) of \$120 per family per month for 10,000 families for six months, requiring a total budget of **\$7.2 million**. Food vouchers of \$65 per family per month for 15,000 families for eight months will require an additional **\$7.8 million**.
- Empower communities to take ownership of their recovery efforts by funding small-scale, community-driven projects  
**Budget required: \$650,000**
- Promote climate-smart, regenerative agricultural practices and value chains development to build sustainable rural livelihoods  
**Budget required: \$1,600,000**
- Foster entrepreneurship by supporting business recovery, startups, and acceleration  
**Budget required: \$750,000**
- Support sustainable and locally driven economic development by adopting a Market System Development Approach  
**Budget required: \$1,500,000**
- Technical and vocational skills development to enhance employability of job seekers  
**Budget required: \$750,000**



Based on our team observations, Rapid Needs Assessments, and discussions with voluntary teams, AFH has identified the following urgent needs in Syria:



## HEALTH & NUTRITION

It is paramount to support the health facilities damaged by the airstrikes on December 2nd in Idleb city, specifically:

- Idleb Health Directorate Rehabilitation  
**Budget required: \$117,500**
- Idleb National Hospital Rehabilitation  
**Budget required: \$35,000**
- Idleb University Hospital Rehabilitation  
**Budget required: \$100,000**
- Kafartakharim Maternity Hospital  
**Budget required: \$72,000 a month.**
- Al-Wissam Medical Centre  
**\$15,000 a month.**

## WASH & SHELTER

- Rehabilitation of infrastructure including water stations, water networks, sewage network and solid waste management (vehicles rehabilitation, waste bins and clean up campaigns) and water trucking for returnees for a short period.
- Emergency road rehabilitation, debris removal, drainage system, cash for shelter, schools' rehabilitation, and damage houses rehabilitation (light damage).

## INTEGRATED EDUCATION & PROTECTION (IEP)

According to the Protection Cluster and assessment conducted in Syria, the following needs should be addressed:

- Legal Services such as: Case Management, Consultation, Referral, CSD  
**Budget required: \$200,000.**
- HLP such as: Force Eviction, Transportation, Dignified Shelter  
**Budget required: \$200,000**
- 3- Risk Education (Awareness Raising Session about remnants of war, Case management for injured people).  
**Budget required: \$30,000**
- Referral Pathways  
**Budget required: \$5,000**
- Psychological First Aid PFA  
**Budget required: \$30,000**
- Help Desk to provide information for population
- Cash and in-kind Support  
**Budget required: \$160,000**
- 8- Support Community-based Initiatives  
**Budget required: \$50,000**
- PSS and Case Management Child Protection (CP) and GBV and General Protection  
**Budget required: \$120,000**

# KEY PRIORITIES IN NEWLY ACCESSED AREAS

## LIVELIHOODS

Following observations by our teams in Damascus, Aleppo, Homs, and Hama, AFH has identified critical needs to support families facing severe resource shortages and limited access to basic services. Key interventions include the provision of flour or fuel for bakeries to ensure continuous bread production, distribution of food baskets to address nutritional needs, and non-food items (NFIs) such as blankets, heating fuel, and warm clothing to improve living conditions. Additionally, AFH is supplying heating fuel to safeguard the health of children, the elderly, and pregnant women. These efforts are essential to alleviate hardship and enhance the resilience of affected communities.

## HEALTH & NUTRITION

Action For Humanity is prioritising the provision of essential medicines for chronic conditions like diabetes and hypertension, ensuring continuity of care. AFH is also supplying fuel to keep hospitals operational and addressing urgent maternal and child health needs, including reproductive and pediatric care.





## WASH & SHELTER

**Action for Humanity has identified critical WASH gaps in Homs, Aleppo, Hama, and Damascus, requiring immediate action. Key priorities include:**

- Rehabilitate infrastructure, including water networks and sewage systems, to ensure access to clean drinking water and proper sanitation, preventing dehydration and disease.
- Provide short-term water trucking for returnees and displaced families to address immediate needs for safe water.
- Restore waste management systems, including desludging, waste removal, and rehabilitating trash trucks, to safeguard public health and ensure liveable conditions.
- Distribute cleaning supplies and dignity kits to vulnerable groups, enhancing hygiene and well-being.
- Provide shelter support, including the distribution of shelter kits and cash-for-shelter assistance, to help displaced families transition into secure accommodations.
- Rehabilitate damaged houses to enable internally displaced persons (IDPs) to return to their homes, fostering stability and long-term recovery.
- Undertake emergency road rehabilitation and debris removal to improve access to critical services and facilitate safe movement.

## PROTECTION

Based on observations and the Humanitarian Response Plan, AFH has identified key protection needs for vulnerable populations. These include awareness sessions on child protection and psychosocial well-being to empower communities and safeguard the most at-risk groups. PSS sessions are essential to help children and families address trauma, build emotional resilience, and promote mental well-being. Furthermore, social cohesion activities are critical to rebuilding trust, strengthening community relationships, and fostering unity among affected populations. Addressing these needs is vital for creating a safe and supportive environment for recovery and resilience.

## EDUCATION

Based on observations and local actor recommendations, AFH has identified key education needs. These include providing heating fuel to schools for warm learning environments, winter clothing to keep children protected and attending school, and light rehabilitation to repair classrooms and shield students from harsh conditions. Additionally, distributing educational materials like notebooks and school bags is essential to reduce barriers to learning and ensure education continuity.



# ADVOCACY PRIORITIES

As highlighted above, the needs in Syria are immense. Displaced families across Syria, including liberated areas, urgently require food, winterisation support, and shelter. Temporary shelters, including schools, disrupt children's education, exacerbating the crisis. There is a need for safe learning spaces for displaced children. Syria faces widespread food insecurity and healthcare shortages, with the need for increased cash and livelihood assistance and increased, flexible funding from donors. Sanctions continue to affect the humanitarian situation in the country, not only obstructing the efforts of humanitarian organisations but also Syrians by restricting their chances to recover from many years of conflict

The security situation is volatile, with ongoing territorial shifts and external attacks from Israel. The international community must advocate for civilian protection, respect and adherence

to international humanitarian law, and push for a de-escalation of violence. In addition, Syria's contamination with explosive ordnance remains a major danger - humanitarian mine clearance is essential to reducing these risks.

Syria is not yet safe for the dignified return of refugees, and forced returns must be avoided under the non-refoulement principle. States should continue offering protection, ensuring any returns are safe and voluntary. Moreover, justice and accountability efforts for human rights violations are critical, including investigations into crimes against humanity, support for survivors, and protection of mass graves. Governments should leverage their diplomatic influence to facilitate an inclusive political transition, ensuring civil society's participation in shaping Syria's future.



## NEXT STEPS

Action For Humanity (AFH) is committed to addressing evolving humanitarian needs while supporting long-term recovery and development. Through continuous assessments in sectors such as health, education, food security, and WASH, AFH ensures that interventions remain targeted and impactful. Regular communication with local communities, caretaker governments, donors, and partners is maintained to secure resources for immediate responses and sustainable initiatives, ensuring transparency and accountability.

AFH is strengthening its operational presence by expanding into Aleppo, Homs, and Damascus, enabling efficient response management while integrating recovery-focused activities, including local capacity building, infrastructure rehabilitation, and health system support.

Additionally, AFH collaborates with voluntary networks, stakeholders, and community leaders to implement community-driven projects that foster social cohesion, create livelihood opportunities, and build resilience among vulnerable populations.





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